

# HP PVC-free Wall Paper



## Limited Warranty Statement



## HP PVC-free Wall Paper

Brand Management Group (BMG) warrants to you, the end user customer, that HP PVC-free Wall Paper is free from defects in materials and workmanship.

When mounted to surfaces as defined below, media may be easily removed from the mounted surface. Prints must be applied in indoor environments per the process detailed at [How to Apply HP PVC-free Wall Paper](#) to a well-prepared wall meaning that: The Wall Surface should be clean, dry, structurally sound and free of mildew, grease or other stains, and free of irregularities to achieve the best hanging performance and complete removal when redecorating.

If BMG receives notice of such defects or prints fail to perform as described above when produced on compatible HP printers, identified in the media locator tool at [hp.com/go/mediasolutionslocator](http://hp.com/go/mediasolutionslocator), and with HP defined color and print workflows during the warranty period (up to one year from date of purchase),<sup>1</sup> BMG will, at its option, replace products which prove to be defective with the same or comparable product.

To obtain warranty service, please contact BMG customer support, see [globalBMG.com/hp/contact](http://globalBMG.com/hp/contact). US: +1-888-893-4668, Americas: +1-941-906-3030, EMEA: +34-932-201-450, APJ: +65-3158-4677.

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<sup>1</sup> Proof of purchase required. Customers should retain a copy of the purchase order (PO). When submitting a claim, attach a copy of the PO including the name of the company the printing material was purchased from, the purchase date, and the PO number.

**For more information see**  
[globalBMG.com/hp/mediawarranties](http://globalBMG.com/hp/mediawarranties)

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