

# HP Permanent Matte Adhesive Vinyl



## Limited Warranty Statement



## HP Permanent Matte Adhesive Vinyl

Brand Management Group (BMG) warrants to you, the end user customer, that HP Permanent Matte Adhesive Vinyl media is free from defects in materials and workmanship under normal use during the Limited Warranty Period. The Limited Warranty Period starts on the date of purchase<sup>1</sup> from BMG and ends twelve (12) months thereafter.

BMG further warrants to you, the end user customer, that during the Limited Warranty Period, HP Permanent Matte Adhesive Vinyl media can be removed cleanly (leaving little to no glue residue) from aluminum, stainless steel, and smooth OEM painted surfaces, provided: (1) that HP Permanent Matte Adhesive Vinyl is printed with compatible printers and supplies/inks identified in the media locator tool at [hp.com/go/mediasolutionslocator](http://hp.com/go/mediasolutionslocator), and with HP defined color and print workflows and (2) that the HP Permanent Matte Adhesive Vinyl is carefully removed from the surfaces identified above according to industry-standard procedures.

If BMG receives notice of such defects during the warranty period, BMG will, at its discretion provide you, the end user customer, with a replacement product that is the same or equivalent to the HP Permanent Matte Adhesive Vinyl. This is your exclusive remedy under this Limited Warranty.

To obtain warranty service, please contact BMG customer support, see [globalBMG.com/hp/contact](http://globalBMG.com/hp/contact). US: +1-888-893-4668, Americas: +1-941-906-3030, EMEA: +34-932-201-450, APJ: +65-3158-4677.

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<sup>1</sup> Proof of purchase required. Customers should retain a copy of the purchase order (PO) for the HP Permanent Matte Adhesive Vinyl. When submitting a claim, attach a copy of the PO including the name of the company the printing material was purchased from, the purchase date, and the PO number.

For more information see  
[globalBMG.com/hp/mediawarranties](http://globalBMG.com/hp/mediawarranties)

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